

TraderAds AdBuilder & Microsoft Silverlight

Google Chrome no longer supports Microsoft Silverlight and TraderAds AdBuilder. To manage your Print advertisements please use Mozilla Firefox Extended Support Release or Microsoft Internet Explorer 11 available from one of the below locations.

Microsoft Internet Explorer 11

You can download Microsoft Internet Explorer 11 from this location:

<https://support.microsoft.com/en-au/help/17621/internet-explorer-downloads>

Mozilla Firefox ESR 52.9.0

You can download Firefox ESR 52.9.0 from this location:

N.B. Please disable auto-update the first time you open Firefox ESR so it does not update to a newer version. See instructions on the next page.

For Windows 64-bit:

<https://ftp.mozilla.org/pub/firefox/releases/52.9.0esr/win64/en-GB/Firefox%20Setup%2052.9.0esr.exe>

For Windows 32-bit:

<https://ftp.mozilla.org/pub/firefox/releases/52.9.0esr/win32/en-GB/Firefox%20Setup%2052.9.0esr.exe>

For Macintosh:

<https://ftp.mozilla.org/pub/firefox/releases/52.9.0esr/mac/en-US/Firefox%2052.9.0esr.dmg>

Microsoft Silverlight

You can download Microsoft Silverlight 5 for both Windows and Mac from this location:

<https://www.microsoft.com/silverlight/>

Browser – Silverlight compatibility check

Go to this link to check if your browser is compatible with Silverlight:

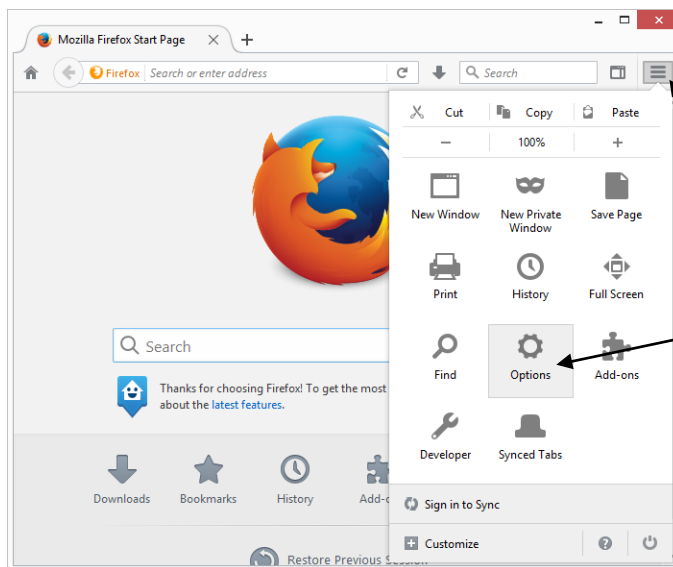
<https://www.diyads.com.au/silverlight.html>

Disable auto-update of Firefox ESR

Newer versions of Firefox ESR no longer support Silverlight. To avoid Firefox ESR auto-updating, once installed, you will have to **disable** auto-update of Firefox ESR so it does not automatically update to a newer version. To do this:

Step 1:

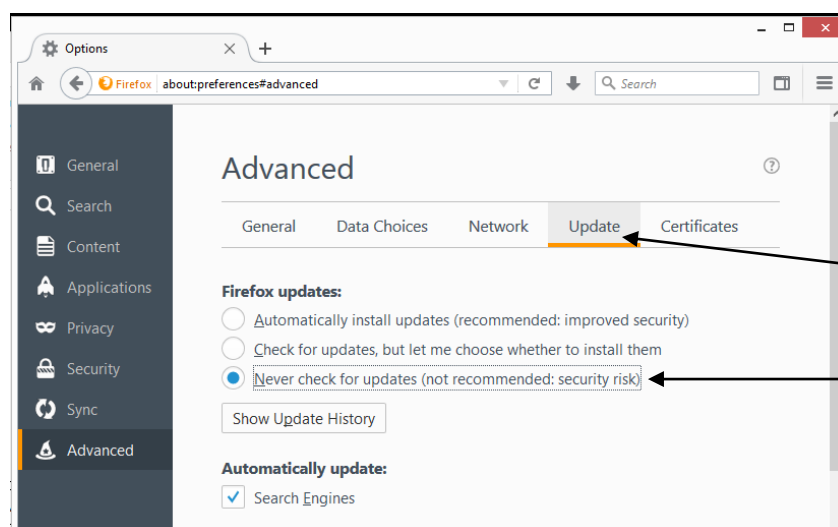
Once Firefox ESR has been installed, open Firefox ESR and go to the **Options** page



Step 2:

In the **Options** page, go to the **Advanced** section and then the **Update** tab and then select the option: "Never check for updates (not recommended: security risk)"

Options>Advanced>Update>Never check for updates (not recommended: security risk)



Step 3:

Install Silverlight if you haven't already and you are ready to start using TraderAds AdBuilder.